

# HENDON RESIDENTS FORUM

17 March 2010

Sangam Community Centre, 210 Broadway, Burnt Oak HA8 0AP

## ISSUES TO BE CONSIDERED

Issue Raised	Response
<p>1. <b>Stonegrove Spur Road Development</b></p> <p>According to The Times (15/2/10), The Homes &amp; Communities Agency (HCA) has rejected a Freedom of Information (FOI) request to disclose the names of developments that it has bailed out which do not meet quality of life standards. This is after disclosing through a previous FOI request that one fifth of the bailed-out developments - 27 out of 136, in receipt of a total £360 million handout - had a score of less than 5 out of 20 on the industry's "Building for Life" standard.</p> <p>A review by the Commission for Architecture and the Built Environment (CABE) had previously found that more than half of the schemes - which include developments by Taylor Wimpey, Bovis, Barratt and Persimmon, some of the UK's biggest housebuilders - were "very high risk" on its criteria. <a href="http://business.timesonline.co.uk/tol/business/industry_sectors/construction_and_property/article7028158.ece">http://business.timesonline.co.uk/tol/business/industry_sectors/construction_and_property/article7028158.ece</a></p> <p>Given Barnet Council/Barratts has received countless £M's of tax payers money through the HCA KickStart scheme for Stonegrove, Edgware and that the Council has regularly used the argument to force through many of it's partnership regeneration schemes that they will be of <i>high quality build etc</i>, <u>can we have confirmation that-</u></p> <p>a) The Stonegrove Barratts/Barnet Council development is not one that has failed to meet quality of life standards?</p>	<p>The masterplan for the regeneration of Stonegrove and Spur Road Estates is based on sound urban design and inclusive design principles to ensure that the buildings and environments created are convenient, equitable, safe and enjoyable for all to use.</p> <p>Within the Principal Development Agreement (PDA) there is a requirement for all of the affordable homes to be designed to Lifetime Homes Standards. On top of this, Barratt are committed to ensuring that all private sale units also meet Lifetime Homes Standards. Condition 55 of the outline planning consent requires that all of the homes are built to Lifetime Homes Standards.</p> <p>The development proposals have also adopted the established Code for Sustainable Homes measure and this is similarly conditioned in the outline planning permission.</p> <p>The development is not being measured against the Building for Life standard. The proposals are based on sound urban design and inclusive design principles and have followed the Code for Sustainable Homes, another measure of design quality.</p> <p><b>Martin Cowie</b>  <a href="mailto:Martin.cowie@barnet.gov.uk">Martin.cowie@barnet.gov.uk</a></p>

Issue Raised	Response
<p>b) What is the score on the Building for Life standard achieved by the Stonegrove development?</p> <p>c) Has Barnet Council been monitoring how The Stonegrove scheme rates on the Building for Life standard- if not why not?</p> <p>d) Have Ward Councillors been monitoring how the scheme measures up on the Building for Life standard - if not why not?</p> <p><b>Myk Tucker</b></p>	<p>Mr Tucker has been advised to contact Ward Councillors directly.</p> <p><b>Paul Frost</b>  <a href="mailto:Paul.frost@barnet.gov.uk">Paul.frost@barnet.gov.uk</a></p>
<p>2. Stonegrove/Spur Road Development</p> <p>a) How many of the homes/flats on the nearly completed Phase 1 of the scheme initially allotted for '<u>Private</u>' sale on the open market have been acquired by Housing Associations.</p> <p>b) What restrictions if any, are in place to ensure flats designated for '<u>Private</u>' sale on the open market are not acquired by Housing Associations thereby upsetting any balance of ownership set up in the original Planning Application.</p> <p>c) What restrictions are in place to ensure those properties bought privately are not subsequently made available to the Council for owners rental income and thereby the housing of transients or those the Council is forced to house.</p> <p>d) How will the balance of tenure as set out in the Planning Application be maintained on Phase 1 and across the scheme.</p> <p><b>Rhona Myers</b></p>	<p>None</p> <p>Any RSL seeking to acquire private sale units will require grant funding and would not get Council support &amp; therefore would not proceed.</p> <p>The outline planning application requires a range and appropriate distribution of tenures across the development area.</p> <p><b>Denny Adam</b>  <a href="mailto:Denny.adam@barnet.gov.uk">Denny.adam@barnet.gov.uk</a></p> <p>This is being secured through the Reserved Matters process, the section 106 Agreement accompanying the outline consent and the Principal Development Agreement.</p> <p><b>Martin Cowie</b>  <a href="mailto:Martin.Cowie@barnet.gov.uk">Martin.Cowie@barnet.gov.uk</a></p>
<p>3. Stonegrove/Spur Road, Edgware Development</p> <p>a) What controls are Family Mosaic (or any other Housing Association on the new development) using to ensure that the new properties (e.g. Penniwell Close &amp; Phase 1 etc), that are <u>non private sale dwellings</u>, are not subsequently sub-let or used in shared multiple occupancy and secondly how are</p>	<p>Family Mosaic's tenancy agreement and shared ownership leases contain occupancy restrictions that prevent sub-letting and multiple occupancy. These are monitored by a tenancy audit of 10% plus of stock per month. Any illegal occupiers are served notice to quit and the tenant is also served notice.</p>

Issue Raised	Response
<p>these controls (if any) enforced?</p> <p>b) Has any property in Penniwell Close been subject to any sub-letting or shared multiple occupancy or is there no monitoring being undertaken here by Family Mosaic or Barnet Council. <b>Adrian Fisher</b></p>	<p>Following a complaint one property was investigated for sub letting but this was subsequently found not to be the case. <b>Denny Adam</b> <a href="mailto:Denny.adam@barnet.gov.uk">Denny.adam@barnet.gov.uk</a></p>
<p>4 <b>Council Bonuses &amp; Sweetners</b></p> <p>The Camden News Journal revealed on 4th February 2010 that Camden Council staff 'have been handed £1million worth of bonuses and secret sweetners' as a reward for good work or as an incentive to hold on to staff (retention bonus) etc.</p> <p>a) Does Barnet Council operate the same policy of 'bonuses and sweetners'?</p> <p>b) Is this enshrined in staff contracts or is it an added feature?</p> <p>c) How much has Barnet Council spent on 'bonuses and sweetners' in the last 5 years?</p> <p>d) Which Officers, Directors, CEO's or Dept's have benefited from these 'bonuses and sweetners'?</p> <p>e) Who in the authority has the ability to give these 'bonuses and sweetners', officers or Cllrs?</p> <p>f) Have Barnet's Cllrs been in receipt of any 'bonuses and sweetners' at any time?</p> <p><b>Myk Tucker</b></p>	<p>Barnet Council has not paid any “bonuses or secret sweetners” referred to in point 4 to staff at any level over the last 5 years. This also includes Councillors. <b>Simon Whittle</b> <a href="mailto:Simon.Whittle@barnet.gov.uk">Simon.Whittle@barnet.gov.uk</a></p>
<p>5. We need our existing CPZ extended for the lower half of Montagu Road - the new ACE school is now up and running - the evening madrasa has started - finishes at 6.45pm parents start arriving at 6.30 - if car park is full, they park in the road at a time when residents are arriving home from work. There is also a Saturday morning madrasa - 9am to 12.30 - last week</p>	<p>The Council's position has always been that it is happy to investigate the provision of new or revision of existing Controlled Parking Zones should there be sufficient support from the Local community to do so. Although, it may exist it is not considered that such support has been made evident in sufficient volume by local residents. <b>Neil Richardson</b></p>

<b>Issue Raised</b>	<b>Response</b>
<p>there were 12 cars taking residents spaces. They have had activities on a Sunday as well. We need the CPZ every day of the week including Sunday.</p> <p>Last year the council granted planning permission to the multi cultural centre to extend its opening hours - they had to produce a traffic management plan within 3 months - what has happened to that. When they have functions, the parking problems multiply.</p> <p><b>Judy Shepherd</b> <b>Montagu Road Residents Association</b></p>	<p><a href="mailto:Neil.richardson@barnet.gov.uk">Neil.richardson@barnet.gov.uk</a></p>
<p>6. Attending Barnet Hospital yesterday, I discovered that for those attending a short visit, a charge of £4.00 is the minimum for an all day parking. This is unacceptable particularly for old age pensioners.</p> <p><b>Mr Clive Cohen</b></p>	<p>Appropriate charging rates are a matter for Barnet Hospital to determine, as they see fit, and unless in contradiction of any planning agreement, there is little that Barnet Council can do. However, officers are meeting with Barnet Hospital at the end of March to discuss planning issues and this concern will be discussed at the meeting where residents concern will be highlighted.</p> <p><b>Neil Richardson</b> <a href="mailto:Neil.richardson@barnet.gov.uk">Neil.richardson@barnet.gov.uk</a></p>
<p>7. In Totteridge Lane, 200metres to 300metres from the junction with Hendon Wood Lane, there is a sharp incline on the road surface where during icy weather conditions two accidents have occurred in the last year. This has destroyed a large section of the fence of Totteridge Fields Nature Reserve. Last year we were unable to locate the culprit but this year we were helped by the local Safer Neighbourhood Police and were more successful. Would it be possible for a more appropriate surface to be applied to this short section of the road?</p> <p><b>Mr Clive Cohen</b> <b>London Wildlife Trust Barnet Group</b></p>	<p>Inclement weather conditions inevitably lead to a higher rate of accidents caused by factors such as ice or snow. However, under these circumstances there is little scope to provide improved road surface conditions. However, there is merit in noting locations such as these that are particularly vulnerable to bad weather conditions in order that grit can be introduced in a timely manner minimising the incidence of icy weather accidents</p> <p><b>Neil Richardson</b> <a href="mailto:Neil.richardson@barnet.gov.uk">Neil.richardson@barnet.gov.uk</a></p>
<p>8. Attending Barnet House Planning Office for the purpose of inspecting the folder for a planning application, I discovered very little information. For those who are not online, could the previous facility be restored so that the relevant information is made available in the folder?</p> <p><b>Mr Clive Cohen</b></p>	<p>Hard copies of all planning applications are made available at Planning Reception during the statutory consultation period and all applications are placed online.</p> <p><b>Martin Cowie</b> <a href="mailto:Martin.cowie@barnet.gov.uk">Martin.cowie@barnet.gov.uk</a></p>

Issue Raised	Response
<p data-bbox="129 100 678 132"><b>London Wildlife Trust Barnet Group</b></p> <p data-bbox="53 140 1014 355">9 Could we please have an update on the latest plans for the regenerating of the war memorials in Barnet. Since the 7<sup>th</sup> September Forum when I asked the same question an attempt to cleanse the lower half has been unsuccessful in removing the verdigris from the stone work and leaving the higher section filthy.</p> <p data-bbox="129 395 367 427"><b>Mr Clive Cohen</b></p>	<p data-bbox="1041 140 2168 316">Works to remove the verdigris staining have been carried out and the degree of staining reduced. Our Specialist contractor is returning to the memorial to continue the stain removal. The removal of chemical stains of this nature is a slow process and may take weeks and several visits to achieve the desired result.</p> <p data-bbox="1041 363 2096 427">In addition to the removal of the verdigris staining, the bronze is also being treated to prevent future staining.</p> <p data-bbox="1041 475 2157 611">The Hendon War memorial is one of several we are responsible for within a limited budget. Our next priority is for the treatment of the bronze and removal of verdigris staining to the Mill Hill War memorial and then to La Deliverance at Henlys Corner.</p> <p data-bbox="1041 659 2163 794">As verdigris staining proves more difficult to remove than normal stains, this preventative work is being prioritised over the cleaning the upper part of the Hendon Memorial which will be carried out in due course as part of the ongoing maintenance to all our memorials.</p> <p data-bbox="1041 842 1361 906"><b>Sue Taylor</b> <a href="mailto:Sue.Taylor@barnet.gov.uk">Sue.Taylor@barnet.gov.uk</a></p>
<p data-bbox="53 909 992 1013">10 Since asking a question regarding the street lamps on the 7<sup>th</sup> September Forum last year, the ones refereed to specifically still remain on and no action seems to have been taken.</p> <p data-bbox="129 1061 367 1093"><b>Mr Clive Cohen</b></p>	<p data-bbox="1041 909 2168 1125">When this was last raised the two locations identified were reported to our contractor to rectify within a two day rectification period. Officers will check both locations and if it is found that no action has been taken by the contractor appropriate non-performance measures will be instigated with the contractor. At the same time officers will ensure that any action which remains outstanding is taken without delay.</p> <p data-bbox="1041 1133 1361 1197"><b>Paul Bragg</b> <a href="mailto:Paul.bragg@barnet.gov.uk">Paul.bragg@barnet.gov.uk</a></p>
<p data-bbox="53 1200 1014 1417">11 This year commemorates the United Nation International year for Bio-diversity which is being specifically celebrated on May 22. Is the LBB intending to celebrate this important event for if they are the London Wildlife Trust (Barnet Group) would like to join them as partners in such celebrations as may be envisaged.</p> <p data-bbox="129 1425 678 1489"><b>Mr Clive Cohen</b> <b>London Wildlife Trust Barnet Group</b></p>	<p data-bbox="1041 1200 2168 1409">Greenspaces would welcome the opportunity to work with the LWT on one or more projects in celebrating bio-diversity. Should the LWT wish to progress this they should contact the Greenspaces team on 0208 359 7820 or at <a href="mailto:parks@barnet.gov.uk">parks@barnet.gov.uk</a></p> <p data-bbox="1041 1345 1299 1409"><b>Jenny Warren</b> <a href="mailto:parks@barnet.gov.uk">parks@barnet.gov.uk</a></p>

	<b>Issue Raised</b>	<b>Response</b>																						
12	<p>May we enquire as to the current status of the proposed village green application/Clay Lane, bridleway and foot path, received by LBB on the 8/12/09 and acknowledged on the 10/12/09 ref 08/09 your ref: LLC/MM/04/09 and the anticipated timing for a reply</p> <p><b>Mr Clive Cohen</b> <b>London Wildlife Trust Barnet Group</b></p>	<p>The village green application is currently under consideration by the Registration Authority. The application will be reported to the Planning and Environment Committee within the next two months.</p> <p><b>Martin Cowie</b> <a href="mailto:Martin.cowie@barnet.gov.uk">Martin.cowie@barnet.gov.uk</a></p>																						
13 a)	<p>Could you very kindly state what parks will be up graded by the playbuild project that the government has funded ,in the Hendon area.</p>	<p>The first eleven playbuilder sites for 2009/10 are currently under construction and will be completed by the end of March.</p> <table border="0"> <tr> <td>Oak Hill Park</td> <td>East Barnet</td> </tr> <tr> <td>Swan Lane Open Space</td> <td>Totteridge</td> </tr> <tr> <td>Mill Hill Park</td> <td>Mill Hill</td> </tr> <tr> <td>Colindale Park</td> <td>Colindale</td> </tr> <tr> <td>York Park</td> <td>West Hendon</td> </tr> <tr> <td>Silkstream Park</td> <td>Burnt Oak</td> </tr> <tr> <td>Tudor Sports Ground</td> <td>High Barnet</td> </tr> <tr> <td>Cherry Tree Wood</td> <td>East Finchley</td> </tr> <tr> <td>Stoneyfields Park</td> <td>Hale</td> </tr> <tr> <td>Bethune Park</td> <td>Coppetts</td> </tr> <tr> <td>Sunny Hill Park</td> <td>Hendon</td> </tr> </table> <p>The next eleven sites for 2010/11 will be determined between March and June. Residents will be asked to put forward suggestions for consideration.</p> <p><b>Jenny Warren</b> <a href="mailto:parks@barnet.gov.uk">parks@barnet.gov.uk</a></p>	Oak Hill Park	East Barnet	Swan Lane Open Space	Totteridge	Mill Hill Park	Mill Hill	Colindale Park	Colindale	York Park	West Hendon	Silkstream Park	Burnt Oak	Tudor Sports Ground	High Barnet	Cherry Tree Wood	East Finchley	Stoneyfields Park	Hale	Bethune Park	Coppetts	Sunny Hill Park	Hendon
Oak Hill Park	East Barnet																							
Swan Lane Open Space	Totteridge																							
Mill Hill Park	Mill Hill																							
Colindale Park	Colindale																							
York Park	West Hendon																							
Silkstream Park	Burnt Oak																							
Tudor Sports Ground	High Barnet																							
Cherry Tree Wood	East Finchley																							
Stoneyfields Park	Hale																							
Bethune Park	Coppetts																							
Sunny Hill Park	Hendon																							
b)	<p>Could you tell me what is happening with the Watling Boy's Club as has been neglected for many years?</p> <p><b>Hayes Rees</b></p>	<p>The Watling Boy's Club dissolved 5/6 years ago. Sale Terms have been agreed with Green Acre Homes for a Housing Development subject to Planning Consent and Environmental Agency Consent. Green Acre Scheme envisages 20 affordable units. Legal Department has been instructed to deal with documentation.</p> <p><b>Richard Malinowski</b> <a href="mailto:Richard.malinowski@barnet.gov.uk">Richard.malinowski@barnet.gov.uk</a></p>																						

	<b>Issue Raised</b>	<b>Response</b>
14.	<p>On the Barnet web site it says Montagu Road should be swept/cleaned on 22nd of every month - I know we have had very bad weather but to my knowledge we have not had a road sweeper since end of November - the road is disgusting and now that we have a school fully operational in the road the litter is worse. The road should really be swept twice a month.</p> <p><b>Judy Shepherd</b> <b>Montagu Road Residents Association</b></p>	<p>Montague Rd was last swept during week commencing 22/02/10.</p> <p>The next scheduled sweep is due next week commencing 22/03/10. I have instructed the area supervisor to ensure that it is inspected following the sweep to ensure quality of work.</p> <p><b>Neil Richardson</b> <a href="mailto:Neil.Richardson@barnet.gov.uk">Neil.Richardson@barnet.gov.uk</a></p>
15.	<p>a) How much salt and sand was put down by the Council on roads and footpaths this winter?</p> <p>b) How many lorries and men were involved?</p>	<p>A total of 3120 tonnes of salt and 1610 tonnes of sand were used by the Council on the roads and footpaths so far this winter. For comparison purposes the salt used during the last four winters was:</p> <p>2005/06 1945 tonnes 2006/07 1762 tonnes 2007/08 645 tonnes 2009/06 2847 tonnes</p> <p>It should be advised that the gas outage in East Barnet during December absorbed significant amounts of salt as the affected roads and their pavements had to be gritted to ensure a safe working environment for the utility companies.</p> <p>The Council has 9 gritting vehicles which are used to grit the eight Priority 1 routes. A team of 30 people are directly involved with the winter gritting operations, arranged into two alternating shifts, 15 people each.</p> <p>When there is snow accumulated on the ground making the provision of services such as Street Cleansing, Refuse Collection and Green Spaces difficult, then the Council's staff from these services are also deployed in clearing snow and gritting footways. A total of up to 220 additional staff have regularly been deployed in snow clearing and footway gritting operations this winter.</p>

Issue Raised	Response
<p>c) What mileage of roads and footpaths were gritted?</p>	<p>The Council has a formal winter maintenance programme which ensures that the Borough's main road network, footways and town centres remain clear and free flowing during winter months. The Council's normal procedures for dealing with severe weather conditions such as snow and ice are to grit Priority 1 roads – i.e. major roads and transport hubs across the borough.</p> <p>The Council's Priority 1 roads cover a length of approximately 238 kms or approximately 148 miles long which is 35% of the Council's whole road network. Priority 1 roads are normally gritted when there is frost or snow expected. If the snow is persistent and after the Priority 1 roads have been cleared, the Council may go onto the side roads and pavements (Priority 2 or 3), as necessary. The Council has also provided approximately 320 grit bins on the side roads across the borough, which residents can use to assist themselves and their neighbours.</p> <p>The Council has adopted a Resilient Network this winter (see Q5 below) which is 135 km or 84 miles long. This is approximately 20% of the Council's whole road network.</p> <p>Our records for this winter show that we gritted the Priority 1 routes 51 times, our Priority 2 routes 2 times and the Resilient Network 50 times. We also partly gritted the Priority 1 routes (Seepage Routes) 6 times and at times provided gritting vehicles to support the Council's Refuse collection vehicles. We estimate the total length covered to be in excess of 20,000 kms or 12,500 miles. This length is the gritted length and does not include the "dead" mileage, which is estimated as an additional 60-70% of the gritted length.</p>
<p>d) How many tons of salt and sand were used on Barnet's roads this winter?</p>	<p>See Q1 above</p>
<p>e) Why, when people phoned the Council to report very dangerous areas of footpath or iced roads to be gritted – they were not gritted?</p>	<p>It should be emphasised that all requests for gritting have been considered by the Council and the appropriate action was taken that the available resources allowed. However, the demands created by the severe winter conditions, thought to be the worst for the last 30 years, by far exceeded the Council's resources.</p> <p>Additionally, the Government via a letter from The London Councils dated 8</p>



Issue Raised	Response
<p>f) How many claims of cases of injury have the Council received this winter in regard to falls and accident caused by the Council?</p> <p>g) What are the levels of salt and sand held by the Council each year in regard to the expectation of hard winters?</p> <p>h) What is the cost of a ton of salt and sand?</p> <p>i) What is the total cost this winter of this exercise?</p> <p><b>Mr Heaphy</b></p>	<p>January 2010, required the Council to limit its gritting operations to the reduced or Resilient road network only, in order to help conserve the limited national supplies of gritting salt. This requirement is still in force and is expected to remain until April 2010, the end of the winter maintenance season</p> <p>So far this winter The Council has received a total of 17 claims involving injuries following falls and accidents in icy conditions.</p> <p>The Council had been prepared for severe weather, and despite previous mild winters, had stockpiled approximately 2000 tonnes, the full capacity of the Council's salt barn. Our records show that as of the week commencing 29 November 2009, and before the severe weather started, the Council's salt barn was still at full capacity (2,014 tonnes). In light of this winter, the Council is aiming to increase this stock for the next winter season to 3500 tonnes.</p> <p>The Council has a contract in place for the supply of salt and is paying £24.95 and £26.87 for a tonne of salt delivered during the summer and winter months respectively.</p> <p>The total cost of the winter maintenance for this year has not been finalised but is estimated to be in excess of £700K.</p> <p><b>Zafran Khan</b>  <a href="mailto:Zafran.khan@barnet.gov.uk">Zafran.khan@barnet.gov.uk</a></p>
<p>16 Potholes</p> <p>Is there any possibility that the most serious pot holed roads could be dealt with as a priority before lesser pot holed roads, eg in Edgware – Heming Road and Manor Park Crescent?</p> <p><b>Mr Heaphy</b></p>	<p>There are two approaches being implemented to the issue of potholes as a result of the severe winter weather we experienced this year.</p> <p>The first process commenced on 14<sup>th</sup> January 2010, which was the first opportunity as the thaw set in, where the council implemented a programme of reactive repairs to potholes across the borough. This was a holding process to react to the hundreds of reports the council was receiving and the objective was to deal with reports speedily and address any imminent safety concerns. This process was then superseded on 8<sup>th</sup> March 2010, as pothole reports were reducing, by a more permanent approach to fixing potholes which comes with a one year guarantee from our contractor and again we are continuing to respond to reports from all sources.</p> <p>The second process instigated in March is to carry out a visual driven inspection</p>

	Issue Raised	Response
		<p>of all our roads in the borough to enable an assessment to be made of the extra damage to the roads due to the severe winter this year. The inspection is now completed and we are currently analysing the results to quantify the scale of damage and what remedial measures are required in the short, medium and long term to address this impact, which is up and above our normal annual planned road maintenance programme. The outcome of this process will be a prioritised programme of work to take forward remedial measures to our roads within available resources and to present a case for what extra investment is required to address the issue to different levels.</p> <p>In the meantime we will continue to inspect the borough roads using our regular cyclical inspection regime and any noted defects will be addressed as appropriate and in line with normal practice.</p> <p><b>Zafran Khan</b>  <a href="mailto:Zafran.khan@barnet.gov.uk">Zafran.khan@barnet.gov.uk</a></p>
17	<p>Can the Council please investigate the dumping of rubbish at Glendale Gardens/Apex Corner? This includes a wheel borrow and an abandoned rubbish bin. Dog fouling is also bad in this area.</p> <p><b>Mr Summers</b></p>	<p>Depositing and leaving waste/litter on public land or highway is an offence under Section 2 of the refuse deposal (amenity) Act 1978 and or section 34 of the Environmental Act 1990 In respect of duty of care in respect of waste disposal. The Priority Intervention Team will investigate all reports of flytipping and look to take the appropriate action.</p> <p>Dog fouling will be cleared and a fixed penalty fine will be issued if act is witnessed by an appropriate officer.</p> <p><b>Jeremy Print</b>  <a href="mailto:Jeremy.print@barnet.gov.uk">Jeremy.print@barnet.gov.uk</a></p>
18	<p>Given the Council's support for numerous massive regeneration schemes as well as the countless thousands of other private development schemes across the Borough and in the light of the current Draft Housing Strategy 2010-2025 which calls for a further 28,000 homes to be squeezed into the borough-</p> <p>a) How much finance has been allotted to Planning Enforcement for each of the last 4 years.</p> <p>b) Which committee has responsibility for approving the amount allocated for Planning Enforcement.</p> <p>c) Which Officer/s have the responsibility for drawing up the</p>	<p>A full written response is unable to be provided at this time due to the lateness of receipt of these issues.</p> <p>A response will be proved to Mr Tucker and also reported to the next Hendon Residents Forum meeting.</p> <p><b>Paul Frost</b>  <a href="mailto:Paul.frost@barnet.gov.uk">Paul.frost@barnet.gov.uk</a></p>

Issue Raised	Response
<p>report which enshrines the request for the Planning Enforcement budget?</p> <p>d) Which Public Authority or Investigatory Organisation should Barnet Residents Groups appeal to if they have issues or complaints on Planning//Planning enforcement?</p> <p><b>Myk Tucker</b></p>	
<p>19.</p> <p>a) Latest situation with regard to West Hendon regeneration scheme</p> <p>b) Potholes on Viven Ave, Sevington Rd, Wilberforce Rd, Russell Rd, NW4 - safety concerns</p> <p>c) Mrs Tara Davda would like a disabled parking bay close to her property.</p> <p><b>Dr Arun Ghosh</b></p>	<p>The regeneration of West Hendon stalled prior to a start in site due to the impacts of the credit crunch and subsequent recession. The project was rejected by the Homes and Communities Agency (HCA) for Round 1 of its 'Kickstart' funding programme but was placed on the reserve list for Round 2 of Kickstart before being elevated to the shortlist very recently. Barratt Metropolitan are now submitting further information to enable HCA to finalise their due diligence on the application prior to confirming the award (likely to happen in April or May).</p> <p>The HCA investment will clear the way for the construction of 194 houses &amp; flats on Pilot &amp; Lakeside development within the master plan. The new flats will be built in four blocks, providing 151 homes for private sale by Barratt Homes and 43 social rented flats for existing residents on the estate to be managed by Metropolitan Housing Trust, as part of the ongoing regeneration.</p> <p><b>Martin Cowie</b>  <a href="mailto:Martin.cowie@barnet.gov.uk">Martin.cowie@barnet.gov.uk</a></p> <p>The potholes at sevington Road have been passed to our contractor for attention before 31st March</p> <p>An application form has been sent to Mrs Davda</p> <p><b>Neil Richardson</b>  <a href="mailto:Neil.Richardson@barnet.gov.uk">Neil.Richardson@barnet.gov.uk</a></p>

**Contact:** Paul Frost, Democratic Services Officer, Corporate Governance Directorate, Building 4, Oakleigh Road South, London N11 1NP. Tel: 020 8359 2205, Email: [paul.frost@barnet.gov.uk](mailto:paul.frost@barnet.gov.uk)

# HENDON RESIDENTS' FORUM

18 January 2010

St Joseph's Pastoral Centre, St Joseph's Grove, The Burroughs, Hendon, London NW4 4TY

Forum Officers' Action Notes

Chairman: Councillor Brian Gordon\*

Vice-Chairman: Councillor John Hart

\*Denotes Councillor Present

Issue Raised	Response	Update
<p>1. Petition Received: Repairs to the front bedroom section of the two front bedroom maisonetts in Warner Close, Marriotts Close and Marsh Drive in order to meet the Government Decent Homes Standards.</p> <p>Can a copy of the Health and Safety condition survey report be supplied?</p> <p>Mr Derrick Chung sent to the Leader of the Council, Councillor Mike Freer.</p> <p>156 signatures West Hendon Residents Association</p>	<p>The 4 Regeneration Estates, including West Hendon, were outside the Council's ALMO business cost model. Alternative investment was identified for the estates as part of wider regeneration initiatives.</p> <p>However, in September 2007 stock condition surveys were carried out on the four estates to establish the investment needs. A summary of the West Hendon Estate stock condition survey is attached as Appendix 1. Also included are comments as to how the recommendation has or will be dealt with. Please note there has not been a separate health &amp; safety stock condition report.</p> <p>As result of these surveys, in conjunction with the Council, Barnet Homes adopted a Capital Works strategy for the Regeneration Estates. This strategy is based on a traffic light system in which capital works are prioritised based on health and safety requirements. The programme has been phased over a 3 year period and the budget for the works is £4.36 million.</p> <p>Barnet Homes are now in the second year of the programme and the majority of the capital works to the West Hendon Estate were carried out 2008/9. This included window renewals, upgrading of communal and internal electrical installations and environmental improvements totalling £1.4m. In addition to this, West Hendon received capital funding through the Repairs and Maintenance support programme in 2008/09, with approximately £180k</p>	<ul style="list-style-type: none"> <li>• Stock condition surveys were carried out on the four estates in September 2007 in order to establish the investment needs. Please see attached stock condition survey briefing report with comments as to how we intend or have dealt with the recommendation.</li> </ul> <p>Please note there has not been a health &amp; safety stock condition report.</p> <ul style="list-style-type: none"> <li>• Lifts Specialists has been contracted to service all our lifts within the Borough, including those on the West Hendon estate. The lifts are serviced on a monthly basis.</li> </ul> <p>We also have a Breakdown service. Where faults are identified remedial repairs actions are carried out.</p> <p>In addition, to ensure safety, Zurich insurers carry our two check per year on each of our lifts and reports back to Barnet Homes, the report details work which may need to be carried out immediately as well as supplementary works which needs to be completed to ensure Health &amp; Safety of the lifts are maintained.</p> <p>We are currently in the process of agreeing new</p>

Issue Raised	Response	Update
<p><b>Following receipt of the Petition the following question(s) have been raised by the West Hendon Residents Association:</b></p> <p>What is the definition of a temporary tenant?</p> <p>If either class of tenant, temporary or secure respects the rules and operate the same can consideration be made to the class of their status?</p>	<p>of improvements to elements such as one off kitchen unit replacements and voids works being delivered.</p> <p>Barnet Homes also provides a full repairs and maintenance service for the estate.</p> <p><b>This response was provided by the then Leader of the Council, Councillor Mike Freer. This was provided to each petitioner. For further information please see appendix A to the issues list, which is attached.</b></p> <p>The definition of a temporary tenant is a person who was placed in accommodation that is of a temporary nature. The properties that are covered by regeneration plans fall into this category. The label 'temporary' is therefore connected with the property not the individual.</p> <p><b>Pam Wharfe</b>  <a href="mailto:pam.wharfe@barnet.gov.uk">pam.wharfe@barnet.gov.uk</a></p>	<p>monitoring processes in order to enhance monitoring and of each lift system,</p> <p>In conclusion, I have checked the breakdown history records and there has been no incidents of dangerous occurrences with the lifts.</p> <ul style="list-style-type: none"> <li>• This reduction was agreed with the Council acknowledging that leaseholders on regen would not benefit from the full lifespan of their upgrades. This was a very generous concession and it would not be appropriate to make further concessions particularly as the bills themselves fall under the minimum threshold for the new extended payment agreements.</li> <li>• Condensation can occur in properties for various reasons. Individual cases should be brought to our Responsive Repairs Team's attention so the issues can be addressed.</li> </ul> <p>This time of year properties that currently suffer from condensation will experience higher levels due to the inclement weather conditions. Installing secondary glazing will effectively reduce water vapour build up to the windows, but unless residents use adequate background heating the property will still be problematic as the construction of the dwellings have in places cold bridging where the external wall parts are colder than the internal wall thus causing build up of</p>

	Issue Raised	Response	Update
			<p>condensation to the surface of the external walls. It should be noted that the costs of this would have to be considered along with other priorities.</p> <p><b>Chris Wilkins</b>  <a href="mailto:Chris.wilkins@barnethomes.org.uk">Chris.wilkins@barnethomes.org.uk</a></p>
2.	<p>Petition Received Proposed changes to the Edgware K CPZ</p> <p>We the residents in the Edgware K CPZ area strongly oppose the proposed reduction in the current operational hours of the CPZ</p> <p>54 Signatures</p>	<p>This petition was received in response to Council proposals to amend the current operating hours of the Edgware K CPZ from Monday to Sunday 8am to 9pm to reduced hours of Monday to Saturday 8am to 6.30pm. This proposal resulted from a review of the Edgware CPZs, through which dissatisfaction amongst residents was highlighted with the current operating hours in the K CPZ, which were considered unnecessarily long compared to surrounding restrictions.</p> <p>The Council are currently considering all responses received through the statutory consultation necessary to make any changes, including the sentiments of the petition. Once a decision has been reached, all those consulted in respect of the proposed change will be informed of the Council's intentions.</p> <p><b>Neil Richardson</b>  <a href="mailto:Neil.Richardson@hotmail.co.uk">Neil.Richardson@hotmail.co.uk</a></p>	<p>Although a large number of residents from Manor Park Gardens signed a petition requesting that no change be made, it was not considered to be representative of all of the residents of the road. Manor Park Gardens runs between Manor Park Crescent and Green Lane, both of which are roads in which the Council have proposed a reduction of CPZ operating hours. Given these points, and taking into account the potential for confusion to all motorists, it was therefore decided that the reduction of hours is to be introduced into Manor Park Gardens along with Manor Park Crescent, Green Lane, Old Rectory Gardens and Rectory Lane as proposed.</p> <p>Letters to residents will be delivered on Friday 26 February, and the changes will become operational on 29 March.</p> <p><b>Neil Richardson</b>  <a href="mailto:Neil.Richardson@hotmail.co.uk">Neil.Richardson@hotmail.co.uk</a></p>
3.	<p>Having seen the beginning of the demolition of the high rise blocks, I am concerned about the presence of asbestos and other hazardous materials. Living on Stonegrove I want reassurance that all buildings scheduled for demolition have been surveyed by specialist</p>	<p>Barratt let the demolition contract to their principal sub contractor Rye demolition. As part of their contract they undertook an type 2 survey and as a result removed under rigid conditions all hazardous materials from site as part of the soft strip prior to demolition of the structure. In addition the equipment used includes a damping down fine</p>	<p>The Council is aware of residents concerns and will monitor future demolition contracts through our regular progress meetings to ensure that hazardous materials where found are managed and removed from site appropriately.</p> <p><b>Denny Adam</b>  <a href="mailto:Denny.adam@barnet.gov.uk">Denny.adam@barnet.gov.uk</a></p>

Issue Raised	Response	Update
<p>surveyors and that any hazardous materials have been and will be removed by specialists qualified to remove same. <b>Rhona Myers</b></p>	<p>spray continuously used to reduce any dust disbursement. The demolition site was investigated recently by the Health &amp; Safety Executive and given a clean bill of health. <b>Denny Adam</b> <a href="mailto:Denny.adam@barnet.gov.uk">Denny.adam@barnet.gov.uk</a></p>	
<p>4. <b><u>Planning Enforcement</u></b></p> <p>a) How many Planning Enforcement complaints has Barnet Council received each year for the last 5 years?</p> <p>b) How many Planning Enforcement complaints have been <u>investigated</u> by Barnet Council each year for the last 5 years?</p> <p>c) What is the current waiting time for a case to be investigated?</p>	<p>Mr Tucker will be provided with a written response to these issues raised following this meeting. <b>Paul Frost</b> <a href="mailto:paul.frost@barnet.gov.uk">paul.frost@barnet.gov.uk</a></p>	<p>2009: 1679 2008: 1568 2007: 1547 2006: 1354 2005: 1245</p> <p>Every enforcement complaint received is investigated.</p> <p>The Council has a target to investigate alleged breaches of planning control within 4 weeks of receipt, with higher priority cases being investigated within shorter periods. A priority case may, for instance, relate to works to a tree or a listed building. Once an investigation commences it can take some time to resolve the identified breach as Government guidance (Planning Policy Guidance Note 18: Enforcing Planning Control and Circular No. 10/97: Enforcing Planning Control) encourages councils in the first instance to seek other means of addressing a breach before taking formal action. An obvious example is through the submission of a planning application to regularise a development.</p> <p>Once formal action is taken there is a right of appeal against most notices to the Planning Inspectorate and decisions on appeals take approximately 6 months.</p>



Issue Raised	Response	Update																												
<p>d) How do these figures compare with neighbouring Planning Authorities and other London Councils?</p> <p>Myk Tucker</p>	<p>The table below compares Barnet's planning enforcement function with a sample of other London planning authorities over a twelve month period between December 2007 and November 2008 (information forwarded by relevant planning authorities).</p> <p>The planning authority is currently collating data for 2009.</p> <table border="1" data-bbox="587 613 1522 999"> <thead> <tr> <th>London Borough</th> <th>Number of complaints received</th> <th>Number of planning type enforcement notices served</th> <th>Number of prosecutions</th> </tr> </thead> <tbody> <tr> <td>Barnet</td> <td>1575</td> <td>149</td> <td>12</td> </tr> <tr> <td>Brent</td> <td>900</td> <td>140</td> <td>12</td> </tr> <tr> <td>Hackney</td> <td>830</td> <td>60</td> <td>28</td> </tr> <tr> <td>Harrow</td> <td>730</td> <td>10</td> <td>2</td> </tr> <tr> <td>Richmond</td> <td>730</td> <td>22</td> <td>4</td> </tr> <tr> <td>Westminster</td> <td>2500</td> <td>134</td> <td>5</td> </tr> </tbody> </table> <p><b>Martin Cowie</b>  <a href="mailto:Martin.cowie@barnet.gov.uk">Martin.cowie@barnet.gov.uk</a></p>	London Borough	Number of complaints received	Number of planning type enforcement notices served	Number of prosecutions	Barnet	1575	149	12	Brent	900	140	12	Hackney	830	60	28	Harrow	730	10	2	Richmond	730	22	4	Westminster	2500	134	5	<p>Once an appeal decision is received there is usually a lengthy compliance period. Thereafter, if the breach is not resolved only then can the Council take the matter to the courts.</p>
London Borough	Number of complaints received	Number of planning type enforcement notices served	Number of prosecutions																											
Barnet	1575	149	12																											
Brent	900	140	12																											
Hackney	830	60	28																											
Harrow	730	10	2																											
Richmond	730	22	4																											
Westminster	2500	134	5																											
<p>5. Sheltered Warden Accommodation</p> <p>a) How much has the Council spent in regard to their confirmed policy to change the provision for wardens protection sheltered accommodation?</p> <p>b) What is the cost of the Judicial Review?</p> <p>c) What is the estimate cost to the Council if it is ridiculous</p>	<p>A full response is unable to be provided due to the lateness of receipt of this issue.</p> <p>A response will be provided at the next Hendon Residents Forum which is due to take place on Wednesday 17 March 2010 at the Sangam Community Centre, 210 Broadway, Burnt Oak HA8 0AP.</p> <p><b>Paul Frost</b>  <a href="mailto:Paul.frost@barnet.gov.uk">Paul.frost@barnet.gov.uk</a></p>	<p>Although the wording of the question is unclear, it is assumed that the question relates to how much has been spent on implementing Cabinet's decision of 8 June 2009.</p> <p>Following Cabinet's decision officers, supported by a full time project manager have spent the past 6 months with users and providers to develop the new proposed services. In addition consultants were also appointed during this time to give independent specialist advice to residents and users. The cost of this is in the region of £59,000</p> <p>The Council has spent around £23,000 on external legal fees for the Judicial Review.</p> <p>The council has decided not</p>																												



Issue Raised	Response	Update
<p>enough to challenge an adverse decision?</p> <p><b>Mr G Heaphy and Mr A Sloam</b></p>		<p>to appeal the High Court judgement and Cabinet will now consider the way forward in giving support to those older people whose needs are greatest and ensuring our services are delivered in the most effective way.</p> <p><b>Kate Kennally</b>  <a href="mailto:Kate.kennally@barnet.gov.uk">Kate.kennally@barnet.gov.uk</a></p>
<p>6 Icelandic Banks</p> <p>The President of Iceland has refused to sign the agreement to repay the money deposited in Icelandic Banks. At the last Forum, the Council stated that it excepted almost 100% repayment, including interest.</p> <p>In my calculation, this would be a total of about £31.7m</p> <p>Would the Council Comment?</p> <p><b>Mr G Heaphy and Mr A Sloam</b></p>	<p>The Icelandic President's decision relates to a loan agreement the Icelandic government had agreed with HM Treasury is in relation to the repayment of deposits to UK investors in Icesave. This issue has no impact on the council's deposits with Landsbanki and Glitnir.</p> <p><b>Karen Bannister</b>  <a href="mailto:Karen.Bannister@barnet.gov.uk">Karen.Bannister@barnet.gov.uk</a></p>	<p>Mr Sloam thanked the officer for the response which satisfied his question.</p> <hr/> <p>This information is available on the Council's Website:</p> <p><a href="http://committeepapers.barnet.gov.uk/democracy/meetings/meetinglist1mth.asp?intSubSectionID=2&amp;intSectionID=2&amp;meetingType=cabinet&amp;intComID=106">http://committeepapers.barnet.gov.uk/democracy/meetings/meetinglist1mth.asp?intSubSectionID=2&amp;intSectionID=2&amp;meetingType=cabinet&amp;intComID=106</a></p>
<p>7. Snow</p> <p>At the February 2008 Forum, the question was asked (November 28 by Mr C Cohen), would the Council consider investigating in some snow chains for essential vehicles for bad weather?</p> <p>The Council replied effectively, it's not really necessary.</p> <p>Does the Council have any thought?</p> <p><b>Mr G Heaphy</b></p>	<p>It's generally considered that snow chains on vehicles are not practical for use on UK roads, unless all roads were to be heavily covered in snow. Whilst major roads are generally kept clear of snow they would not serve a purpose. It would also be necessary to look beyond vehicles as the vehicle operators may also need specialist equipment in order that they may operate safely.</p> <p><b>Paul Bragg</b>  <a href="mailto:Paul.bragg@barnet.gov.uk">Paul.bragg@barnet.gov.uk</a></p>	<p>Councillor Gordon noted how well the Council did maintaining Council Services. He highlighted how well the Council performed with the gritting process, keeping main roads assessable.</p> <p>It is intended that a review of the grit bin locations will be undertaken as well as looking at the type of grit bins we use.</p> <p><b>Paul Bragg</b>  <a href="mailto:Paul.bragg@barnet.gov.uk">Paul.bragg@barnet.gov.uk</a></p> <p>On 26 January 2010, Council proposed that a Scrutiny Task and Finish Group should be established to review the Winter Maintenance Prog</p>

	Issue Raised	Response	Update
			<p>ramme. This proposal will be presented to the Policy &amp; Performance Overview &amp; Scrutiny Committee on 13 April 2010 for possible inclusion in the overview and scrutiny work programme in the forthcoming municipal year.</p> <p><b>Andrew Charlwood</b>  <a href="mailto:Andrew.Charlwood@barnet.gov.uk">Andrew.Charlwood@barnet.gov.uk</a></p>
8.	<p>Having experienced the wonderful sharp end of the NHS for my emergency admission to the Royal Free Hospital, last Monday night, the mechanical condition of the ambulance was a paradox to their fantastic service. The ambulance, 53 plated, having been round the clock had no effective shock absorbers and I gathered that this vehicle was good compared to some. Had I been suffering from a heart condition the results could have been fatal.</p> <p>May I enquire as to why these vitally important vehicles are not subject to regular to replacement as other Barnet vehicles and the same strict inspection and mot requirements as other road users are? And who is responsible?</p> <p><b>Clive Cohen</b></p>	<p>A full response is unable to be provided due to the lateness of receipt of this issue.</p> <p>The Council is currently in consultation with Barnet NHS. A response will be proved at the next Hendon Residents Forum which is due to take place on Wednesday 17 March 2010 at the Sangam Community Centre, 210 Broadway, Burnt Oak HA8 0AP.</p> <p>Mr Cohen will be supplied a written response as soon as possible.</p> <p><b>Paul Frost</b>  <a href="mailto:Paul.frost@barnet.gov.uk">Paul.frost@barnet.gov.uk</a></p>	<p>The London Ambulance Service is currently replacing ageing vehicles with brand new Mercedes sprinters. The new vehicles will initially replace the LDV ambulances, before adding to the existing fleet.</p> <p>The 53 plate ambulances are due to be replaced by new vehicles next year.</p> <p>All our ambulances undergo an annual MOT test, and they are serviced every eight weeks.</p> <p>Mr Cohen's contact details have been forwarded to the Patient Experience team who will investigate the issue.</p> <p><b>Barnet NHS</b></p>
9.	<p>May I enquire the progress in maintaining our war memorials as undertaken in the September Forum and is the Council intending to maintain the top part of the memorials as well as the lower?</p> <p>May I also enquire as to the progress being made in ensuring that our latest war dead are inscribed on the</p>	<p>Thank you for your interest, as you know the Hendon Memorial is one of several the Council maintains.</p> <p>We have taken advice on the state of the stonework and following the completion of the removal of the copper stains, no additional cleaning is planned for this year. This position will be reviewed at the end of the year.</p> <p>With regard to the addition of</p>	<p>No further response</p> <p><b>Sue Taylor</b>  <a href="mailto:Sue.Taylor@barnet.gov.uk">Sue.Taylor@barnet.gov.uk</a></p>

Issue Raised	Response	Update
<p>war memorials in an appropriate and speedy manner.</p> <p><b>Clive Cohen</b></p>	<p>names the memorial already commemorates those who lost their lives in the second world war and we are not aware of any specific requests to have names added and so there are no plans for adding any additional names to this memorial at this time.</p> <p>We have also not received any requests to add specific names from people killed in conflicts post 1945, to this or any of our memorials. Currently there is no precedent for adding post 1945 names to our memorials.</p> <p>Although the council would need to give permission for the addition of names, the council does not have a budget for adding names to memorials, so where names are added these must be funded independently.</p> <p><b>Sue Taylor</b>  <a href="mailto:Sue.Taylor@barnet.gov.uk">Sue.Taylor@barnet.gov.uk</a></p>	
<p>10. Is the Borough aware that the side effect of the unavoidable use of excessive salt on our roads will effectively kill street trees 'big time' unless measures are taken to wash the Boroughs roads clean and speedily.</p> <p><b>Clive Cohen on behalf of The London wildlife Trust, Barnet Group.</b></p>	<p>We will look to use a browser (mobile watering unit) to wash out the tree pits once the unsettled weather has stopped. If we washed the pits out now and we had another freeze, we would increase the need for salt in the areas we were trying to clear.</p> <p>Consultation is taking place in order to measure how other Local Authorities are dealing with this current issue.</p> <p><b>Andy Tipping</b>  <a href="mailto:Andy.Tipping@barnet.gov.uk">Andy.Tipping@barnet.gov.uk</a></p>	<p>The recent weather conditions have resulted in a big increase in the number of potholes and defective surfacing across the Borough and this has resulted in a back log of work to be attended to. We are trying to address this as soon as possible and have dedicated a number of contractor teams to work specifically on these issues. Reported potholes are compiled in a list and sent daily to our contractor.</p> <p>Any remaining grit on streets will be swept during the next scheduled street cleaning.</p> <p>See response to issue 7 for further reference.</p> <p><b>Neil Richardson</b>  <a href="mailto:Neil.Richardson@barnet.gov.uk">Neil.Richardson@barnet.gov.uk</a></p>
<p>11. In thanking the council for ensuring that some 20 traffic cones were finally</p>	<p>A full response is unable to be provided due to the lateness of receipt of this issue.</p>	<p>The roundabout sponsorship contract has ended and is currently being reviewed. It</p>

Issue Raised	Response	Update
<p>removed from the Mill Hill roundabout reported in September Forum and for the list of roundabouts in the Borough which are sponsored, may I ask now who the sponsors are and how much the annual sponsorship actually is per roundabout?</p> <p><b>Clive Cohen</b></p>	<p>A response will be proved at the next Hendon Residents Forum which is due to take place on Wednesday 17 March 2010 at the Sangam Community Centre, 210 Broadway, Burnt Oak HA8 0AP.</p> <p>Paul Frost  <a href="mailto:Paul.frost@barnet.gov.uk">Paul.frost@barnet.gov.uk</a></p>	<p>will shortly be open to tender. The sub-contracts with individual sponsors contain sensitive commercial information and cannot be disclosed.</p> <p><b>Vanessa Gearson</b>  <a href="mailto:Vanessa.Gearson@barnet.gov.uk">Vanessa.Gearson@barnet.gov.uk</a></p>
<p>12. In the Septembers forum I reported a number of street lamps and sign illumination remaining on 7/12. The addresses given remain illuminated. Will the Council undertake to address this issue across the Borough and get their officer to report neglected illuminations.</p> <p>Two such examples locally is the give way sign at street lamp 45, the junction of Worcester crescent and Glenwood road and street lamp 24 in Uphill road outside number 75.</p> <p><b>Clive Cohen</b></p>	<p>The following was the response at 07 September 2009 meeting:</p> <p>The Council do not pay for any energy consumed outside of normal operating hours. This risk falls to our street lighting maintenance contractor. However, clearly the issue of energy efficiency and its impact on carbon waste is an area of concern for everyone and it is therefore desirable that such issues are identified and resolved as quickly as possible. The Council encourages residents to report all lighting units which are faulty including where they are operating at incorrect times and these will be dealt with within the timescales specified in the street lighting maintenance contract with Barnet Lighting Services. Where issues are reported and not resolved this should also be reported as mechanisms exist to deal with non-performance issues.</p> <p>The following was the updated response following 07 September 2009 meeting:</p> <p>This has been reported to Barnet Lighting Services and will be rectified with 2 business days of the report.</p> <p>The defects have been rectified according to our contractor.</p> <p><b>Paul Bragg</b>  <a href="mailto:Paul.bragg@barnet.gov.uk">Paul.bragg@barnet.gov.uk</a></p>	<p>It generally considered that snow chains on vehicles are not practical for use on UK roads, unless all roads were to be heavily covered in snow. Whilst major roads are generally kept clear of snow they would not serve a purpose. It would also be necessary to look beyond vehicles as the vehicle operators may also need specialist equipment in order that they may operate safely.</p> <p><b>Paul Bragg</b>  <a href="mailto:Paul.bragg@barnet.gov.uk">Paul.bragg@barnet.gov.uk</a></p>

	<b>Issue Raised</b>	<b>Response</b>	<b>Update</b>
13.	<p>Although I enquired recently from Democratic Services for details of autistic and other related conditions and the availability of allotments and horticultural services available in the Borough and/or neighbouring Boroughs at least 3 times or more , no information was forthcoming unlike their usual excellent services. May I now enquire and ask why?</p> <p><b>Clive Cohen</b></p>	<p>We have various disability groups on our allotment sites. Barnet Garden Project Archfields Sense Bells Hill Family Learning Project Bells Hill The Harrington Scheme Childs Hill</p> <p>We do not have details of the tenants of leased sites however the Brook Farm allotments recently received a grant and have created raised beds for the disabled.</p> <p>All applications for allotment plots are treated in the same way. The prospective tenants would apply to the secretary of the site and plots are allocated in the order in which they are received. There is a waiting list for most sites.</p> <p><b>Mary Turp</b> <b>Mary.turp@barnet.gov.uk</b></p>	<p>No further update</p> <p><b>Mary Turp</b> <a href="mailto:Mary.turp@barnet.gov.uk">Mary.turp@barnet.gov.uk</a></p>
14.	<p>Mr Johnson raised the following issue during the meeting.</p> <p>Recycling</p> <p>During the collection process litter is dropped on the streets and roads.</p> <p>When recycling boxes are collected they are returned in the wrong places.</p>	<p>I have reported the issues to our recycling contractor at a meeting with them on 19 January, and they will ensure this issue is dealt with</p> <p><b>Michael Lai</b> <a href="mailto:Michael.Lai@barnet.gov.uk">Michael.Lai@barnet.gov.uk</a></p>	

The Forum which commenced at 6.30pm ended at 8:00pm

**Officers Present:**

Martin Cowie – Head of Planning and Development  
Michael Lai – Environment and Operations  
Paul Frost – Democratic Services

**Committee Contact:** Paul Frost, Forum Administrator, Corporate Governance Directorate, Building 4, Oakleigh Road South, London N11 1NP. Tel: 020 8359 2205, Email: [paul.frost@barnet.gov.uk](mailto:paul.frost@barnet.gov.uk)

**Date of next meeting:**

<b>Date</b>	<b>Venue</b>
Wednesday 17 March 2010	Sangam Community Centre, 210 Broadway, Burnt Oak HA8 0AP